



USDA eAuthentication
Self Service
“Retrieve My Forgotten User ID” Guide

Table of Contents

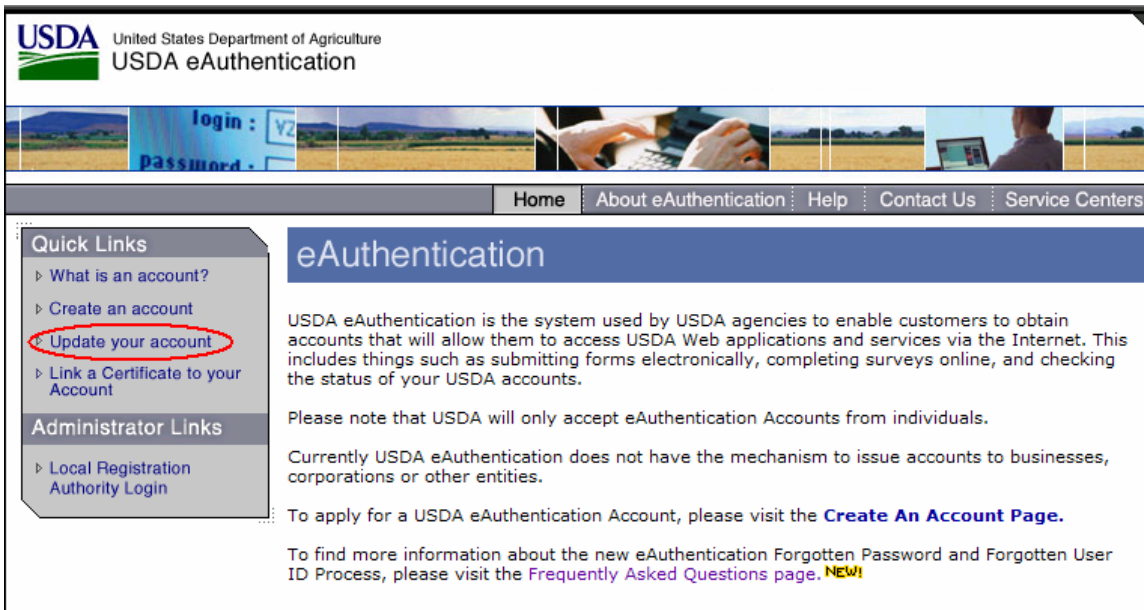
Retrieve My Forgotten User ID 1
 Retrieve My Forgotten User ID Technical Support 6

Retrieve My Forgotten User ID

Follow the steps below to retrieve your forgotten User ID. This process can be used for all account types (Level 1, Level 2 and Employee).

Step 1 - Go to: <http://www.eauth.egov.usda.gov>

Step 2 - Click on **Update your Account**.





USDA eAuthentication Self Service “Retrieve My Forgotten User ID” Guide

Step 3 – Click **Continue** on the “Warning” page.

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Home About eAuthentication Help Contact Us Service Centers

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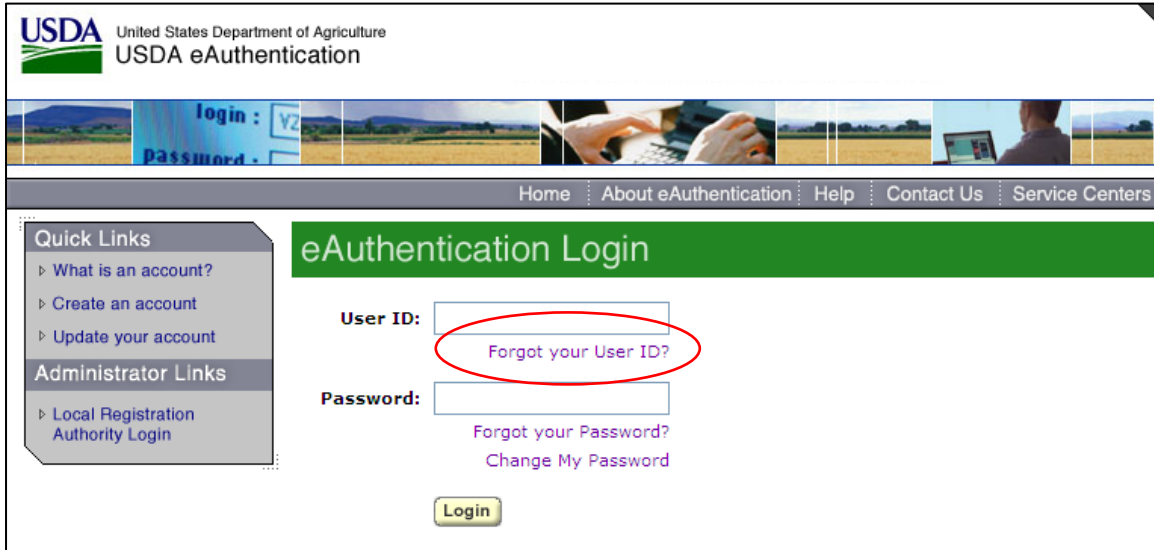
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USDA eAuthentication Self Service “Retrieve My Forgotten User ID” Guide

Step 4 - On the eAuthentication Login page, below the **User ID** field, click on **Forgot your User ID?**





USDA eAuthentication Self Service “Retrieve My Forgotten User ID” Guide

Step 5 – Enter your First Name, Last Name and Email, and then click **Continue**. If your name does not exactly match the information in your account, you will not be able to retrieve their User ID.

The screenshot shows the USDA eAuthentication interface for the 'Forgotten User ID' process. The page header includes the USDA logo and navigation links: Home, About eAuthentication, Help, Contact Us, and Service Centers. A sidebar on the left contains 'Quick Links' (What is an account?, Create an account, Update your account) and 'Employee Links' (Local Registration, Authority Login). The main content area is titled 'Forgotten User ID' and contains the following text and form:

Enter User Information

Please enter the following and click the **Continue** button.

First Name:

Last Name:

Email:

Buttons:



USDA eAuthentication Self Service “Retrieve My Forgotten User ID” Guide

Step 6 – An email will be sent to you containing your User ID. Click **Continue** to return to the eAuthentication Home Page.

Note: If you have multiple User IDs, you will receive a separate email for each User ID. If you do not receive an email containing your User ID, please refer to Section 2

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USDA eAuthentication

Home About eAuthentication Help Contact Us Service Centers

Forgotten User ID

Confirmation

Any User IDs matching the following information have been emailed to you.

First Name: test
Last Name: user
Email: test.user@email.com

Please click the **Continue** button to return to the eAuthentication Home Page.

Continue



*USDA eAuthentication
Self Service
“Retrieve My Forgotten User ID” Guide*

Retrieve My Forgotten User ID Technical Support

For further assistance, please review the [eAuthentication FAQs](#) or contact the ITS Service Desk @ 1-800-457-3642 or eAuthHelpDesk@ftc.usda.gov